

## **General conditions**

### Announcements and payments

- The agreement is official for the traveller(s) when you have signed the registration form and sent it to us by letter or Internet.
- Within seven days of receiving your registration, Skate-A-Round will send you an invoice. Within ten days of receiving your invoice, you must transfer a down-payment of 10% (minimum of € 40,00) or the complete amount.
- We should receive the complete travel amount at the latest six weeks before the date of departure.
- If you register less than six weeks before the date of departure, we must receive the complete travel amount at one time as soon as you have received your invoice.
- When you register within four weeks of the date of departure, pay the complete travel amount at one time by means of a credit card or immediate payment.
- When you think that the Skate-A-Round invoice is wrong, it is obligatory to report this to Skate-A-Round. We will then send a new invoice (also valid for reservations by telephone). If you neglect to make us aware of any problems with the invoice, you are obligated to pay the full amount indicated in it.
- The person who books trips for a group is severally liable for the other registered persons. This means that the person booking the trip is responsible for reading the general conditions and all other information in the brochure and website carefully.
- All costs of banktransfers of a booking have to be paid by the booker himself.

### **Length, program, and modifications of the trip**

- The length of trip (in kilometers or miles) announced in the program is round-trip. The tours are based on the information available to us just before publishing.
- It could be necessary to change the program in case of unforeseen circumstances such as mechanical problems, weather conditions, changed timetables, nature ramps/natural disasters, changes in local legislation concerning skating, political conflicts and cancelled nightskates. It is not possible to cancel or replace a trip when the nightskate has been called off or the character thereof has changed for reasons other than the normal cancellation conditions.
- The tour manager reserves the right to change the original route, the skate program, the daily agenda, hotel arrangements and transport.
- You will hear from us immediately if the date of departure changes. If we have to cancel the tour due to unforeseen circumstances, we will do everything within our power to offer you a comparable tour.

### **Insurance**

It is obligatory that you take out travel accident insurance. We advise you to take out cancellation insurance as well. It is possible to obtain insurance either from us directly or from another company.

### **Skating skills**

You must be an advanced skater with no problems braking. If you are not able to meet the minimum skating requirements for your own safety and the safety of the other skaters, Skate-A-Round can refuse you the right to participate.

### **Skating protection**

It is your solely personal responsibility to wear the right protective gear. Skate-A-Round strongly discourages skating without protective gear and strongly encourages wearing all of the following: helmet, wrist guards, elbow and knee protection. Every year many accidents occur because the skaters were not wearing the right protective gear. If a local organisation requires wearing a helmet, then this will be stated in your travel documents.

### **Skate at your own risk**

Attention: You skate at your own risk. You are solely responsible for wearing the right

protection and for the condition of your equipment. Skate-A-Round does not accept any responsibility for damage – no matter what kind of damage – resulting from skating accidents. Skate-A-Round's liability for damage resulting from death or injury is limited or excluded by the valid international pacts. Skate-A-Round does not accept either liability for damage with claim for compensation which rest on an insurance or government benefit.

### **Minimum and maximum number of participants**

Is indicated at the website for each trip.

### **Modifications**

It is possible to send another person in your place. Call us as soon as possible so that we know who the other person is.

Modification fee: € 13,50 per modification. If more than one modification is made at one time, the price remains the same.\*

\*A cancellation is not a modification. Please see below for rules of cancellation.

### **Cancellation by Skate-A- Round**

The minimum number of participants is indicated for each of the tours.

If there are not enough participants, we cancel the tour. In this case, we inform you four weeks before departure and we immediately refund the money you have paid.

### **Cancellation by you**

We charge the following cancellation fees if you cancel participation in the tour:

- Cancellation 56 days for departure: 10% of the travel amount per person (minimum € 40,00)
- Cancellation from 56 (included) to 28 days before departure: 25% of the travel amount
- Cancellation from 28 (included) to 14 days before departure: 50% of the travel amount
- Cancellation from 14 (included) to 7 days before departure: 75% of the travel amount
- Cancellation from 7 (included) to the day of departure: the complete amount

You are required to submit your cancellation by letter. You can decrease your risk at certain circumstances by taking out cancellation insurance.

### **The weather**

You can inline skate only when the road is dry. When the weather is bad, we may cancel a part of the tour. The good news is that we never cancel the whole tour because there are more than a thousand and one nice activities along the route. The costs of using public transport or of driving your own car during the trip are your own.

### **Accommodation**

If our hotels are not available, we reserve the right to offer you a comparable accommodation.

### **If you are dissatisfied with the something**

Tell it directly to your skate tour manager. Do not wait until the trip is over because there is nothing that can be done about it anymore.

**Special wishes**

We try to comply with your wishes but we cannot make any guarantees.